OBJECTIVES
What do I need the student to do? What's an ideal outcome?
1.
2.
3.
QUESTIONS
Context Questions: What facts do I need to know about this student or family?
1.
2.
3.
Problem Questions: What problems might this student/family have that my
institution can solve?
1.
2.
3.
Impact Questions: what might the concrete impact of these problems be on the
student/family?
1.
2.
3.
Value Questions: What are some of the potential benefits the student/family could
see in my institution?
1.
2.
3.
REMINDERS

• Stop talking & write it down

